

## Welcome

To ensure we are Covid19 secure and to help you understand the part you play in helping us maintain a safe place for everyone, we have the following rules in place:

### **NHS Track & Trace**

On arrival, **every guest over the age of 16** must scan the NHS Track & Trace QR code to register their details. The code is displayed on posters throughout the pub. This is a legal requirement.

### **Face Coverings**

All guests (unless medically exempt) must wear a face covering, which may only be removed once sat at your table. All of our team members will be wearing a face covering as they serve you.

### **Table Reservations Only**

Please call or book online in advance, but if you are already here, please check availability with one of the team. Tables may consist of up to 6 guests from multiple households or any size from a maximum of 2 households.

### **Inclement Weather**

The only covered dining area is in our marquee. Please contact us directly to request a marquee table. In the event of rain we are not permitted to allow guests inside the building. We will do all we can to keep you and your food dry and can offer your food and/or drinks to takeaway instead.

### **One-Way System**

Please follow the floor markings and keep at least 2m apart from others outside of your household. The tables and chairs have been placed to adhere to social distancing guidelines-**please refrain from moving them.**

### **Table Service**

**Please stay seated at your table at all times, unless visiting the toilets.** We will take your order at the table & bring your food and drinks to you, so you can sit back and enjoy your visit. All guests must be seated-it is not permitted to be standing anywhere on the premises.

### **Washrooms**

We are operating a one in, one out system. The main door to each washroom has been fitted with a lock to show whether the washroom is vacant or engaged. Please ensure you lock the door on entering and sanitise your hands both before and after visiting the washroom.

### **Wash/Sanitise Your Hands**

Hand sanitisers are available for you to regularly sanitise your hands. They are located at the front and rear doors and at the entrance to the washrooms.

### **Card Payments**

Card payments preferred at this time.

### **Families Welcome**

We respectfully remind customers with children that they are responsible for supervising them at all times and should follow social distancing guidelines.

### **Cleanliness Policy**

There are extra cleaning standards in place including regular sanitising of touchpoints, tables and chairs. The washrooms will be cleaned and sanitised every hour.

Thank you for your cooperation and continued support and we hope you enjoy your visit.  
With love from The Cricketers Arms team x